

HOW TO DETERMINE MAXIMUM OCCUPANCY WHILE MAINTAINING PHYSICAL DISTANCING



Minimizing the number of customers in your establishment at any given time should be something to consider, to adequately maintain physical distancing principles while allowing safe flow of your staff through customer accessible areas. As every business has a large degree of varying layouts, and if you are trying to figure out how many customers is a safe number, here's a simple method.

- Measure out the total usable floor space that your business provides where customers can roam and navigate around shelving, storage and obstacles. Calculate the total square footage of that usable space.
- Generally speaking, a customer requires 2 meters (6.5ft) off movement around them to maintain a safe distance away from another customer. That means, 1 customer requires a circle around them of 4 meters (13.1ft) around them at all times, if the customer is the epicenter of the circle. This equals an estimated 9.32 square meters (est.113 sq.ft) of unencumbered space per person.
- In cases where staff and customers will be sharing the unencumbered spaces, a compensation needs to be made to allow for each customer, requiring 3 meters (9.8ft) of movement around them in all directions. This equals an estimated 14 square meters (est. 170 sq.ft) of shared space.

Indoor Customer Only Space	Calculate the total unencumbered square meters available in your establishment. Knowing that each customer requires a total unencumbered space of 9.32 sq.meters (est. 113 sq ft), divide the total unencumbered square meters of space by the square meters required per person. The resulting figure is the maximum occupancy for that space.
Indoor Employee & Customer Shared Space	Calculate the total unencumbered square meters available in your establishment. To compensate for shared employee/customer spaces, each customer requires 3 meters (9.8ft) of space per person. Knowing that each customer in a shared space requires 14 sq. meters (est. 170 square feet), divide the total unencumbered square meters of space by the square meters required per person. The resulting figure is the maximum occupancy for that shared space.